



FairPoint Communications
1 Davis Farm Road
Portland, ME 04103

focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

IT Recovery Plan

Like most operations, FairPoint is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, FairPoint has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located outside the FairPoint footprint.

Plan Maintenance and Exercising

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from FairPoint's Risk Management Team. In 2013, FairPoint began the process of migrating the BCP onto a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

FCC FORM 481

Line 1010 – Voice Service Rate Comparability

The pricing of the company's voice service rate is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA15-470 released on April 16, 2015.

For Rates See Attachment: (700) Company Price Offerings (voice)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

GTC, Inc. provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline Program in GTC Inc. in Alabama are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at <http://www.tariffs.net/fairpoint/tier.asp?cid=1644>.

GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2
Second Revised Sheet 11
Cancels First Revised Sheet 11

S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 DUAL PARTY RELAY SERVICE (Cont'd)

C. Definitions (Cont'd)

Telecommunications Devices for the Deaf (TDD), and users of ordinary telephones.

The use of this calling service limits the billing of calls through the Alabama Relay Center to an Alabama Calling Card Number.

D. Restrictions The following calls may not be placed through the Alabama Relay Center:

- Calls to 976, 900 or 700 numbers.
- Calls to time or weather recorded messages.
- Calls to other informational recordings.
- Station sent paid calls from coin telephones.
- Operator handled conference service and other teleconference calls.
- All calls billed to Cards (i.e., Credit Cards and Calling cards) other than those assigned by the telephone company.

S2.15 LIFELINE ASSISTANCE PROGRAM

This program was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas.

A. General Lifeline

Lifeline Assistance provides for a low income credit per household that is applicable only to the primary residential connection. The total monthly credit to the local telephone service bill of qualified residential customers consists of a federal credit totaling no more than \$9.25 plus one state credit. The credits are applied to the local

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GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2
First Revised Sheet 12
Cancels Original Sheet 12

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

A. General Section

service bills for qualified recipients of low income assistance programs who are eligible and apply for the credits.

Lifeline Assistance may be applied to a maximum of one line per eligible household.

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B. Applications and Regulations

1. Lifeline Assistance is available to all qualified residential customers who currently participate in any of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income ("SSI"), Federal Public Housing Assistance or Section 8 (a Federal Housing Assistance Program), Low Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families (TANF) or National School Lunch Program's Free Lunch Program.

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In addition, residence customers may qualify for Lifeline Assistance if the household income is at or below 135% of the Federal Poverty Guidelines for the household size.

2. All applications for this service are subject to verifications of eligibility with the state agencies responsible for administration of the qualifying programs

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GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2
First Revised Sheet 13
Cancels Original Sheet 13

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM

B. Applications and Regulations (Continued)

3. The Company will periodically reconcile and confirm the continuing eligibility of Lifeline Assistance recipients.
4. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.
5. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request.
6. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.

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GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2
First Revised Sheet 14
Cancels Original Sheet 14

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELTNE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

7. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. The Company may require customers whose otherwise eligible household member has previously unpaid toll charges to subscribe to toll blocking prior to being accepted as eligible for Lifeline Service. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
8. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
10. One low income credit is available per household and is applicable to the primary residential connection only.
11. A Lifeline customer may subscribe to any local service offering available to other residential customers.
12. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

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GENERAL SUBSCRIBER SERVICES TARIFF

GTC, Inc. d/b/a FairPoint Communications

Section 2
First Revised Sheet 15
Cancels Original Sheet 15

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

C. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance: Monthly Credit*

Monthly Credit*

- | | | | |
|----|---|--------|-----|
| 1. | Federal Credit | \$9.25 | (I) |
| 2. | State Credit to Residential Access Line | 3.50 | (D) |

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The maximum Lifeline Assistance credit available to Alabama customers is \$12.75.

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*Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage

RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986					
Block 1 - Contact Information					
ROW #	DATA ELEMENT		FORMAT OF REQUESTED DATA	RESPONSE	
1	Carrier Study Area Code		6 numeric digits	210291	
2	Carrier Study Area Name		alpha characters	GTC, Inc. (Floral)	
3	Service Provider Identification Number		9 numeric digits	143001433	
4	Residential Local Service Charge Effective Date		mm/dd/yyyy	6/1/2015	
5	Contact Name		alpha characters	Barbara Galardo	
6	Contact Telephone Number (include area code)		9 numeric digits	2075354126	
7	Sheet number		numeric digit(s)	1	
8	Total Number of Sheets		numeric digit(s)	1	
Block 2 - Residential Local Service Rates, Fees, and Line Counts					
	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops
9	\$ 17.00				
10	\$ 16.97				
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REDACTED FOR PUBLIC INSPECTION
Rate Floor

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING RATE FLOOR DATA ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported ; and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier See Attached Listing

Signature of authorized officer

M. Michael T. Skrivan

Date

June 23, 2015

Printed name of authorized officer Michael T. Skrivan

Title or position of authorized officer Vice President of Regulatory

Telephone number of authorized officer: (207) 535 - 4150

Study Area Code of Reporting Carrier

See Attached List

Filing Due Date for this form
(mm/dd/yyyy)

7/1/2015

